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Willoughby Hills residents,

3/26/2020

We are closely monitoring the COVID-19 situation to make sure we're doing the right thing for the health and safety of our employees, our customers, and the communities we serve. Our number one priority is safety, and that is at the forefront of every decision we make.

While we are working hard to ensure the highest quality customer service and minimal service disruption, the recent surge in residential waste and unique challenges we face require us to temporarily modify our service offerings to keep your community clean and safe.

Effective Monday, March 30th and until further notice, Republic Services will be operating under the following guidelines:

- We will accept carts and personal containers only, contents must be bagged. Drivers will not be authorized to leave their vehicle to pick up waste outside the cart
- Yard Waste and Bulk programs are suspended
- We may need to use alternative disposal methods if there are disruptions to recycling processing capabilities or if recycling contamination increases. It's important to keep waste out of your recycling container.

The Republic Services team remains committed to you throughout this crisis. We appreciate your business and wish you all the best during this difficult time. For more updates, visit [RepublicServices.com](https://www.RepublicServices.com).

We'll handle it from here,
Republic Services