

AN IMPORTANT AIRPORT MESSAGE
FROM JOHN MYERS, REAL ESTATE MANAGER,
DEPARTMENT OF PUBLIC WORKS
CLEVELAND, OH 44115

DECEMBER 3, 2016

Dear Cuyahoga County Airport Stakeholder,
The Cuyahoga County Department of Public Works is pleased to officially welcome our new Airport Manager, Ms. Monica Drake.
For some background please review:

Monica Drake spent 18 years in aviation management where she was responsible for three airports on Lake Erie's Bass Islands. She was involved in every aspect for the development and operation of these airports, which included purchasing and complete reconstruction of two airports along with the site selection, land acquisition and complete construction of the third airport. She worked closely with the tenants, airport users, FAA, ODOT, and State and Federal legislatures to support the needs of the airport and bring funding back into the community for the needed projects. During this time she was also actively involved with the Ohio Aviation Association (OAA). While President of the OAA, she testified at the State House regarding the need for the state to support and expand aviation infrastructure funding. Monica was also a small business owner, owning a bed and breakfast on Put-in-Bay, as well.

Directly prior to becoming Cuyahoga County Airport Manager, Monica was employed by the Greater Cleveland Regional Transit Authority. While there, she was actively involved with process improvement. She participated in the Northeast Ohio Operational Excellence Forum, received her Lean Six Sigma Green Belt, was certified in Lean Ohio, and wrote a successful grant allowing GCRTA to partner with Cuyahoga Community College's Corporate College to certify 20 employees as Six Sigma Green Belts. She also served as a Malcolm Baldrige Examiner to The Partnership for Excellence. The Malcolm Baldrige Award recognizes organizations in the private, public and non-profit sectors for their achievements in quality and performance. Through focusing on process improvements, she helped guide the Hayden Bus District to improve their maintenance on-time performance numbers from approximately 30% to consistently achieving 98 – 100% on time performance, leading to record breaking levels of "Miles Between Service Interruptions" for GCRTA.

I know you will be happy to have a full time, dedicated Airport Manager on site to help manage and grow the Cuyahoga County Airport. I want to take this time to thank Dan Digiammarino, and the Airport staff who have kept the Airport focused and moving forward in recent times without an Airport Manager in place. Dan will continue to serve at the airport and in charge of

operations under Monica's leadership. I will continue to have administrative oversight of the airport working with our Director of Public Works, Michael Dever.

Monica's contact information is:

Monica Drake, MPA
Cuyahoga County Airport Manager
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Richmond Heights, Ohio 44143
(o) 216 289 1917
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And, always, now or in the future, do not hesitate to contact myself with any questions, concerns or suggestions at 216 698 2517 or via email jmyers@cuyahogacounty.us.