



RITA 2016 TAX SEASON TAXPAYER ASSISTANCE



WALK-IN TAXPAYER ASSISTANCE EVENTS HOSTED THROUGHOUT THE STATE OF OHIO

The Regional Income Tax Agency (RITA) invites all taxpayers who are required to file a municipal income tax return for any RITA municipality to attend a free Taxpayer Assistance Event. Agents will be on-site to answer questions and assist with RITA

municipal income tax return preparation. To receive assistance please bring with you all necessary tax documentation, including the following:

- W2s from all employers and Form 1099s
- Federal Form 1040, Federal Schedules C, E & F, Federal forms K-1, 2106 and 3903 (if applicable)
- Addresses and dates for each location in which you resided during 2015

TAXPAYER ASSISTANCE EVENT DATES AND LOCATIONS

<p>March 3rd 9 am - 4 pm City of Bellefontaine</p> <p>City of Bellefontaine 135 North Detroit Street Bellefontaine, OH 43311</p>	<p>March 8th 12 pm - 6 pm City of Pataskala</p> <p>City of Pataskala 621 West Broad Street Pataskala, OH 43062</p>	<p>March 9th 1 pm - 7 pm City of Mt. Healthy</p> <p>Mt. Healthy City Park Community Room 1541 Hill Avenue Mt. Healthy, OH 45231</p>	<p>March 10th 1 pm - 7 pm City of Willoughby</p> <p>City of Willoughby 1 Public Square Willoughby, OH 44094</p>
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<p>March 15th 1 pm - 7 pm City of North Ridgeville</p> <p>City of North Ridgeville 7307 Avon Belden Road N. Ridgeville, OH 44039</p>	<p>March 16th 1 pm - 7 pm City of Waterville</p> <p>City of Waterville 25 North Second St. Waterville, OH 43566</p>	<p>March 22nd 9 am - 4 pm Village of Holland</p> <p>Lodge At Strawberry Acres 950 S. McCord Rd. Holland, OH 43528</p>	<p>March 23rd 9 am - 4 pm City of Streetsboro</p> <p>City of Streetsboro 9184 State Route 43 Streetsboro, OH 44241</p>
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<p>March 24 1 pm - 7 pm City of Rocky River</p> <p>City of Rocky River Don Umerley Civic Center 21016 Hilliard Blvd. Rocky River, OH 44116</p>	<p>April 2nd 9 am - 4 pm City of Wadsworth</p> <p>City of Wadsworth 120 Maple Street Wadsworth, OH 44281</p>
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WALK-IN TAXPAYER ASSISTANCE AVAILABLE AT RITA OFFICE LOCATIONS

Taxpayer assistance is also available at the following RITA offices. No appointment is necessary however, assistance is on a first come, first served basis and wait times may vary; please plan for such a possibility.

TAXPAYER ASSISTANCE DATES AND HOURS AT RITA OFFICES

Brecksville Office

10107 Brecksville Rd.
Brecksville, OH 44141
Mon - Fri 8 am to 5 pm
Extended Hours:
Feb 27 through April 16
Saturdays 9 am - noon

Worthington Office

760 Lakeview Plaza Blvd. #400
Worthington, OH 43085
Mon - Fri 8 am to 5 pm
Extended Hours:
Feb 27 through April 16
Saturdays 9 am - noon

Cleveland Heights Office

40 Severance Circle
Cleveland Hts., OH 44118
Mon - Fri 8:30 am - 5 pm

Lake County - Mentor Office

8500 Civic Center Boulevard
Mentor, OH 44060
Tue & Thurs 8 am to 4:30 pm
(closed 1 - 1:30 for lunch)
April 1, 8, and 15
Fridays 8 am to 4:30 pm
(closed 1-1:30 for lunch)
April 18
Monday 8 am to 4:30 pm
(closed 1-1:30 for lunch)

Youngstown Office

20 Federal Plaza West #M-14
Youngstown, OH 44503
Mon - Fri 8 am to 5 pm



**CUSTOMER SERVICE PHONE HOURS
2016 TAX SEASON**

Customer service agents are available to help answer taxpayers questions and provide assistance by calling toll-free at 1-800-860-7482. Agents are available Monday through Friday from 8 am until 5 pm.

Extended Call Center Hours:

Feb 22 through March 24

Mondays 8 am - 6 pm

Thursdays 8 am - 6 pm

March 28 through April 7

Mondays 8 am - 6 pm

Tuesdays 8 am - 6 pm

Thursdays 8 am - 6 pm

Feb 27 through April 16

Saturdays 9 am - noon

April 11 through April 15

Monday through Friday 8 am - 7 pm

April 18

Monday 8 am - 7 pm



RITA, 10107 Brecksville Road, Brecksville, OH 44141

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