

## **WHISPER DEEDS – RECAP 2010**

The following tasks were undertaken by WHISPER volunteers:

- Problem: Transportation to chemotherapy appointment, transportation for lab work and physician appointments  
Resolution: Provided transportation (multiple times)
- Problem: Homebound/ill residents – meal deliveries instituted  
Resolution: Delivered meals (multiple times)
- Problem: Housekeeping  
Resolution: Cleaned apartment for resident, took trash out on a regular basis for numerous residents, cleaned kitchen for elderly resident,
- Problem: Home repairs  
Resolution: Did various tasks at various homes including unclogging drain, installation of dead bolts, putting canvas over gazebo, fixing mail box post, painting garage
- Problem: Yard/Lawn care  
Resolution: Did various tasks at various homes including leaf raking, cutting back tree branches, flower bed weeding, etc.
- Problem: LCCOA asked for assistance to assess resident for home safety  
Resolution: Did assessment for LCCOA, recommending bathroom safety bars and railing on back door steps; acquired a shower seat for the resident. Resident also needed motion detector light and had a WHISPER volunteer install that.
- Problem: Resident needed furniture moved and could not lift it.  
Resolution: Moved furniture for resident to desired locations.
- Problem: Residents needed snow plow assistance (multiple)  
Resolution: Snow plow services provided

### **MAJOR IMPACT ITEMS:**

- Resident in Bishop Park townhouse moving to apartment in Bishop Park. We provided assistance with this move to facilitate her relocation.
- We were called in to Bishop Park apartments by LCCOA and CVS Pharmacy to assist a senior who was confused when picking up medication and needed assistance. This call led to the need for temporary meal preparation, assistance with hospital admission, Medicaid application, admission to a nursing home and the moving of his belongings out of the apartment as part of his relocation. This was a major request for assistance and his needs were fulfilled by WHISPER.

- We were called in by WHPD for an 80 year old senior who had no heat or funds for her livelihood. Steps were taken to get her emergency heat and food. Paperwork was filed for her to receive her Railroad Pension, which she had not applied for, as well as health care through the Railroad Retirement Board. This was a major request for assistance and we continue to assist this elderly resident through the WHISPER Program.

**United Way Day of Caring Projects:**

VFW – painted 7 picnic tables

Painted house on Rogers Road