WHISPER DEEDS - RECAP 2009

The following tasks were undertaken by WHISPER volunteers:

- Problem: All drains blocked; tree roots in pipe from house to street.
 Resolution: Sought donations from contractors, St. Noel and LCCOA to excavate 25' of trench and backfilled after replacement of blocked PVC pipe
- Problem: Administrative concerns regarding Homestead benefit and deed issues.
 Resolution: Prepared Homestead form; sought assistance from Legal Aid through Ohio Attorney General to settle deed issues.
- Problem: Legally blind resident requesting kitchen to be cleaned and needed help with paperwork.

Resolution: Cleaned kitchen; settled bill problem for her by contacting company and negotiating a balance adjustment.

• Problem: 87 year old man with disabled wife wanted basement and kitchen floors scrubbed.

Resolution: Cleaning done for resident.

- Problem: Transportation to chemotherapy appointment, transportation for lab work Resolution: Provided transportation (multiple times)
- Problem: High water bill toilet continually running Resolution: Adjusted toilet valve; bill should show improvement.
- Problem: Resident wanted dead bolt installed following burglary next door Resolution: Installed dead bolt
- Problem: Homebound/ill residents meal deliveries instituted Resolution: Delivered meals (multiple times)
- Problem: Housekeeping Resolution: Cleaned house/took out laundry to do (multiple times), took newspapers to recycle location
- Problem: Home repairs
 Resolution: Did various tasks at various homes including gutter repair/roof repair/
 smoke detector installation, garage painting, window scraping/painting and cleaning gutters.
- Problem: Yard/Lawn care Resolution: Did various tasks at various homes including leaf raking, cutting down of pine trees, cutting up tree branches, flower bed weeding, planting flowers, etc.

• Problem: Resident needed assistance for property tax hearing Resolution: Assisted resident by transporting and assisting him during hearing for property tax assessment issue.

United Way Day of Caring Projects:

Build shed at Willis property on Dodd Road

Paint Lake County YMCA